

Polyhex Technology Company Limited
6th Floor, East Shunheda A2 Building,
Liuxiandong Industrial Park, Xili, Nanshan Dist.,
Shenzhen, 518055 China

RMA FORM



PLEASE NOTE: Customer to complete section A and B, and send this RMA to rma@polyhex.net

Office Use	RMA No.:	RMA Date:
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A. Contact and Correspondence Details

Company Name			
Address (No.Street, Suite)			
City, State, Country/ZIP Code			
Contact Person			
Contact E-mail		Contact Phone	
Shipping Agent		Express No.	

B. Return Type and Fault Descriptions

RMA Type	Replacement Needed	Repair
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Item	Model	Serial No.	Description of Suspected Fault	Steps Taken to Confirm the Fault
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				

C. RMA Inspection

Inspection Date	Whether in warranty period	Product returned has no sign of damage and was received in a good condition
	YES NO	YES NO

For products that failed the RMA inspection, document the non-conformity in the table below.

Item	Serial No.	Non-conformance Identified
1		
2		
3		
4		
5		

D. Fault Analysis, Repair and Replacement Charges

The charges caused by problems not related with the product itself, repair and replacement.

Serial Number	Fault Analysis Result	Charge Type	Charge Item	Quantity(pcs)	Price(USD)

Total Charges(USD):					
Customer Confirmation:	Agree	Disagree	Signature:	Date:	